

COVID-19 RESPONSE TECHNOLOGY for Housing Authorities

PHA OneStop™ | Resident Self-Service Kiosk



Continue to safely serve residents and protect your front desk staff with contactless services



The PHA OneStop™ Resident Self-Service Kiosk is built to solve the unique challenges of Housing Authorities. Our COVID-19 Response Technology allows you to:

- Promote social distancing
- Minimize the handling of paperwork
- Reduce the need for face-to-face interaction
- Bridge the digital divide to serve your residents while protecting your staff
- Access online payments, submit maintenance requests, and complete virtual housing applications
- Fill out & sign applications; scan & upload recertifications
- Provide 24/7 access to online resources
(Housing / Jobs / Health / Census / Voter Registration)

Webcam with External Microphone

Sidecar with Flatbed Scanner

Signature Pad for virtual documents

Thermal Printer with Retractor Mechanism

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Leverage your web assets! DynaTouch can help you extend the reach of virtually any web-based application, portal or enterprise intranet – to walk-in or customers at the point-of-service -- in a safe, secure and controlled environment. Using a carefully integrated system of hardware and software – with a user-friendly interface, 24x7 reliability and robust security -- our TIPS self-service kiosks and multi-user workstations are a powerful solution. Our OneSource Solutions™ package includes everything you need for a fully-integrated, turnkey system. Or, if you already have hardware or a preferred hardware vendor, just let us know!

Customers Help Themselves!

- Complete online applications
- Make online rent payments
- Submit annual recertifications
- View available job opportunities
- Submit work orders or check status
- Increase staff efficiency and productivity
- Generate on-demand reports for leadership

Customizable User Interface

- Intuitive, touch-friendly design
- Multiple language capability
- Optional one-touch print feature
- User-adjustable volume and zoom controls
- Optional scan and email / QR code features
- Professionally designed menu templates and stylesheets
- Tailored to match your branding



Current clients: New York City, Baltimore, District of Columbia, Philadelphia, and Hickory Housing Authorities, Dekalb County, Taylor Housing Commision, City of Annapolis, Tampa, City of Albany Geogia, and more

TIPS Kiosk Management Software



TIPS Pro Plus™

- Scalable, modular platform for self-service apps
- Complete user session management and privacy
- Robust administration interface
- Reliable system uptime monitoring
- Usage logging, analytics and reporting

TIPS Cloud™

- View current system status
- View and print reports
- Receive automatic email reports
- Access content editors
- Manage system assets

Enclosures, Hardware, Services & Support

- Kiosks, tablets, workstations
- Upright, sit-down, wall-mount, countertop models
- Multitude of peripheral device options
- Comprehensive deployment and support services

