

## THURSDAY, OCTOBER 24

### AGENDA

*All General Sessions Held in the Adams A/B Ballroom*

8:30 – 9:00	<b>Introductions</b>
9:00 – 10:00	<b>Keynote: Advanced Persistent Threat Landscape</b> <b>Serena Reynolds</b> , Acting Deputy Associate Director for Planning & Coordination, National Risk Management Center, Cybersecurity and Infrastructure Security Agency, Department of Homeland Security
10:00 – 11:00	<b>5G Is Coming!</b> <b>Thomas Amershek</b> , Sr. Manager, Emerging Technologies, Verizon Business Group
11:00 – 12:00	<b>Connect Home Panel Discussion</b> <b>Facilitator: Andrea Galloway</b> , Director of Technology Management & Innovation, Housing Authority of the City of Austin <b>Jo Anna Alvarado</b> , Director of Innovative Technology, San Antonio Housing Authority <b>Jason Colón</b> , IT Manager, Akron Metropolitan Housing Authority <b>Bobby Coulter</b> , Sr. Manager, ITS, Fresno Housing
12:00 – 1:00	<b>Lunch -- Served in the Adams A/B Ballroom</b>
1:00 – 2:00	<b>Going Digital</b> <b>Terri Jones</b> , Enterprise Advisor, Hyland Software Inc.
2:00 – 3:00	<b>Network Security</b> <b>Jay Leslie</b> , Director of Information Technology, Cambridge Housing Authority
3:00 – 3:15	<b>Break -- Served in the Adams A/B Ballroom</b>
3:15 – 4:30	<b>Breakout Groups by PH Software</b>
4:30 – 5:30	<b>Open Forum Discussions</b>
5:30 – 8:00	<b>Reception -- Montpelier Room</b> <i>Join CLPHA Fall Membership Meeting Attendees for a Cocktail Reception.</i>

## FRIDAY, OCTOBER 25

### AGENDA

*All General Sessions Held in the Adams A/B Ballroom*

8:00 – 9:00	<b>Buffet Breakfast</b> -- Served in the Dolley Madison Ballroom Foyer
9:00 – 10:00	<b>Keynote: Current State of Cyber Threats</b> <b>Jeremy B. Greenland</b> , Special Agent, National Security Cyber, Washington Field Office, Federal Bureau of Investigation
10:00 – 11:00	<b>Building Security Panel Discussion</b> <b>Facilitator: Luis Yataco</b> , Director of Information Technology, Housing Authority of the City of Los Angeles <b>Steve McDowell</b> , CIO, Seattle Housing Authority <b>Richard Congo</b> , Director/CIO, Information Technology Department, District of Columbia Housing Authority
11:00 – 12:00	<b>Disaster Recovery/Backups/Incident Response</b> <b>Richard Congo</b> , Director/CIO, Information Technology Department, District of Columbia Housing Authority
12:00	<b>Adjourn</b>

## KEYNOTE SPEAKERS

**Serena Reynolds**, Acting Deputy Associate Director for Planning & Coordination, National Risk Management Center, Cybersecurity and Infrastructure Security Agency,  
Department of Homeland Security

Serena Reynolds is serving as the Acting Deputy Associate Director for Planning & Coordination within CISA's National Risk Management Center. Reynolds has been part of CISA since its creation in 2003, working to support the stand-up of the organization within the newly created DHS. As a leader within CISA, she has worked on strategic initiatives related to emergency communications, cybersecurity policy, infrastructure security and most recently risk management. She previously served as the Special Advisor to AS Toler within the Cybersecurity Division as well as the Chief of Staff of the Emergency Communications Division; her educational background includes a Bachelors' Degree in Public Health Studies and a Masters' in Biodefense from George Mason University.

**Jeremy B. Greenland**, Special Agent, National Security Cyber, Washington Field Office,  
Federal Bureau of Investigation



Jeremy Greenland is a Special Agent working in the National Security Cyber section of the Federal Bureau of Investigation (FBI). Working out of the Washington, D.C. Field Office, he focuses on emerging Middle Eastern threats. SA Greenland grew up in Southern California and worked in IT from a relatively early age at a local community college. He majored in computer science for his undergraduate degree and was accepted into the Scholarship for Service program, a federal program that offers scholarships to cyber-security students, and in return the student pursues federal employment. After graduating magna cum laude, he was hired as a cyber-security specialist for the Department of

Justice's (DOJ) Justice Management Division in Washington, D.C. His duties there entailed managing a security operations center that handled the majority of network traffic and any intrusions on the DOJ's network. During his time with the DOJ he received two Attorney General's awards. SA Greenland applied for and was accepted into the FBI as a Special Agent, and he graduated Quantico in 2016. He first worked Counter-Terrorism before his assignment with National Security Cyber. SA Greenland holds multiple cyber-security certifications from SANS and CompTIA. In his spare time he enjoys reading, exercising, and spending "unnecessary amounts of money upgrading my computer."

### LIST OF ATTENDEES

Seema	Ajrawat	Fairfax County Department of Housing	seema.ajrawat@fairfaxcounty.gov
Eunice	Barthelemy	District of Columbia Housing Authority	ebarthel@dchousing.org
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