

Where is the Summit Located?

The Summit will be located at the National Housing Center in Washington, D.C. in the heart of a vibrant restaurant, shopping, and business district.

When does the Summit begin and end?

The Summit will be held on Wednesday, May 18 at 8:30 AM ET and end on Thursday, May 19, at 3:00 PM ET. Click [here](#) to view the full schedule.

What do I need to do before arriving at the conference?

If joining in person:

1. Upload vaccine documentation [here](#).
2. Test no more than 72 hours in advance and upload documentation [here](#).

If joining virtually, make sure you have the latest version of Zoom downloaded.

Will professional development or continuing education credit be offered?

We will not be providing continuing education credit, but we are happy to provide documentation of attendance upon request. It is attendees' responsibility to forward their documentation to the school administration in accordance to their state's qualifications.

Do I need to register for the Summit?

Yes, all attendees must register for either virtual or in-person attendance for the Summit to access the breakout sessions, plenaries, and social events. You can register [here](#).

How much does registration cost?

Registration pricing information can be found [here](#). If you are a presenter or speaker, please contact us at housingis@clpha.org to receive a discount code. If cost is prohibitive, please contact us.

May 18-19, 2022

How can I find a receipt for my registration/can a receipt be emailed to me?

Receipt and/or invoices can be found in your registration confirmation email. Please feel free to contact jjackson@clpha.org to request documentation as well.

What is the cancellation policy?

If you need to cancel your conference registration, please contact our team at housingis@clpha.org.

- Cancellation requests made by May 6 will be refunded 90% of registration cost.
- Cancellation requests made between May 6 and May 13 will be refunded 50% of registration cost.
- No refunds will be issued for registrations canceled after May 13 or for no-shows.
- You will be refunded with the same payment method used for the original payment (refund to credit/debit card or by check).
- You may transfer your registration to another person if the request is made via email to housingis@clpha.org by May 6. Please include the contact information for the person to whom you would like to transfer your registration in that e-mail correspondence.

What if I need to switch my registration?

- If you would like to transfer your registration from in-person to virtual, please email housingis@clpha.org by Friday, May 6. Those who transition from in-person to virtual attendance will receive a refund, via your original form of payment of the difference in registration fees between in-person and virtual attendance according to their registration category (CLPHA member, non-profit or government attendee, or for-profit attendee, see above registration fee table). Please note that CLPHA may not be able to process your refund until after the Summit.
- If you would like to transfer your registration from virtual to in-person, please email housingis@clpha.org by Friday, May 6 for assistance with transferring your registration. Those who transition from virtual to in-person attendance will need to pay the difference in fees between in-person and virtual attendance according to their registration category.

May 18-19, 2022

What airports are closest to the NHC?

Washington Reagan National Airport

Distance from NHC: 4.5 miles

Drive Time: 20 minutes

*The Washington Reagan National Airport has direct access to both the Blue and Yellow Metro Lines.

Washington Dulles International Airport

Distance from NHC: 28 miles

Drive Time: 50 minutes

Baltimore/Washington International Airport

Distance from NHC: 30 miles

Drive Time: 60 minutes

Is there a Summit host hotel?

There is a discounted hotel room block for Summit attendees at The Westin Washington, D.C. City Center, across the street from the conference venue, at the rate of \$279 per night (excluding taxes and fees). This rate will expire on April 26, 2022 and may fill up before that date. Click [here](#) to book online through our Summit room block.

Health and Safety

Given the CDC's new masking guidelines, do I still have to wear a mask at the conference?

We are aware that recently the CDC released new guidance regarding COVID-19 community levels and masking. However, given the Summit is a national-level event with registrants attending from all over the country, we are requiring that all participants—attendees, presenters, volunteers, and staff—wear a mask, except when eating or drinking, while in public spaces for the conference. Please note, speakers may remove their mask while actively presenting.

What documents are required for in-person entry to the Summit?

One of the following will be required for all attendees, presenters, and guests to attend the Summit in-person:

1. Proof of vaccination: Per the CDC, a person is considered fully vaccinated 2 weeks after their second dose in a 2-dose series or 2 weeks after a single-dose vaccine. A COVID-19 booster shot is strongly encouraged as extra protection.
2. Proof of a negative COVID-19 test taken within 72 hours of arrival on-site.

How will Summit staff be verifying attendee test results?

Staff will manually check test results at the start of the conference, please bring the test results with you (a physical test, picture of the test, or an official document from a health provider will suffice) or upload the test result documentation [here](#) before Wednesday morning.

Is there a specific kind of test I need to use?

Please use a PCR test or an FDA-approved rapid antigen test, to ensure you can test and receive your results within 72 hours prior to arriving at the event. You can find a list of FDA-approved over-the-counter rapid tests for COVID-19 [here](#).

How often do I need to test?

The Summit only requires you to test before you arrive at the event. Based on your own judgement and comfort level, you may choose to take additional tests on your own during and/or after the event.

I need to have a COVID-19 PCR test before I return home. Where do I do that?

Please visit the CDC website for a [directory of state health departments](#). These local health departments will have the latest information on testing facilities. Appointments may be required, and the type of viral COVID-19 tests offered may differ by location.

What should I do if I test positive during or after attending the conference?

In the unlikely event that you test positive for COVID-19 before or during the event, do not attend any additional in-person event sessions or functions. Please alert our team by getting in touch with Trena Mainor, Director of Operations, and we will work with you on next steps.

What is the protocol IF I begin to exhibit signs of illness?

Please do not attend any additional in-person event sessions or functions and contact your doctor for further guidance. If you are advised to visit a hospital or urgent care center, the closest are:

[Howard University Hospital](#), the closest hospital to the National Housing Center, is located at 2041 Georgia Ave NW, Washington, DC 20060

[Allcare Family Medicine and Primary Care](#), 1710 Rhode Island Ave NW, Washington, DC 20036

[The Washington Travel Clinic](#), 1001 Connecticut Ave NW #210, Washington, DC 20036

[Metro Immediate and Primary Care-McPherson Square](#), 1101 15th St NW, Washington, DC 20005

In-Person Details

How do I get around town?

Getting around DC is easy whether by bus, taxi, or the Metro system. The NHC is easily accessible from three different Metro stations: Farragut North (Red Line), Farragut West (Blue & Orange Lines), and McPherson Square (Blue & Orange Lines). You can also use Uber and Lyft to book ride shares as well as rent scooters and bicycles across the DC metro area.

Where can I retrieve my badge for the Summit?

Attendees can collect their nametag and other summit materials at the registration table found in front of the auditorium. Attendees staying at the Westin as part of the Summit hotel block will receive rapid COVID-19 tests upon check-in. Other attendees can pick up rapid tests on site. If wanted, colored stickers will also be available to help identify distancing comfort levels:

- Red: Let's socially distance
- Yellow: I'm okay with minimal contact
- Green: Totally okay with any contact

Is there complimentary Wi-Fi throughout the NHC?

Complimentary Wi-Fi is available in all meeting rooms and common areas.

Is there a location for lactation needs?

Yes. If you need to pump during the event, please be in touch with us so we can arrange space for you.

Where do I park?

Street parking is available around the NHC.

Breakout Sessions and Panels

Do I need special software or technology to access the virtual Summit?

To participate virtually, you need to have the latest version of Zoom downloaded. Virtual attendees can participate via a desktop, laptop, tablet, or phone but the easiest participation experience will be via a desktop or laptop.

For technology assistance during the event, contact our Help Desk at registration.

How can attendees view/download session materials?

A link with all session materials will be sent to registrants before the Summit.

As a virtual attendee, can I ask questions during the plenary and breakout sessions?

We encourage you to ask questions at any time during the virtual sessions via the Zoom chatbox. For more information on how to use this Zoom feature, see [here](#). Depending on the size of sessions, you may also have the chance to unmute and ask questions verbally; your session facilitator will let you know the options during each session.

As a virtual attendee, do I have to attend the entire Summit live each day?

If you are attending virtually, you can view select sessions at your convenience! You can pick and choose what livestream sessions to attend each day.

Can I watch presentation recordings later?

Virtual and in-person attendees will have access to view Summit panels via the Housing Is website after the Summit ends.

Policies & Procedures

Accessibility

We seek to provide a safe and enjoyable experience for all participants attending, whether it be in-person at the NHC or virtually. If you have any questions or concerns relating to inclusivity or accessibility or have any specific access needs you want to let us know about please email us at housingis@clpha.org.

May 18-19, 2022

Summit Etiquette

CLPHA is dedicated to providing a safe environment to come together, connect, engage and learn about the intersections of housing and other sectors. By registering to attend the Housing Is Summit, attendees agree to conduct themselves with integrity, courtesy and respect for others; support a harassment-free event experience for everyone by maintaining the highest level of professionalism at all programs and events; support and will foster a welcoming, safe experience for all attendees and staff.

CLPHA is committed to offering a harassment-free experience for all participants regardless of age, culture, disability, ethnicity, race, religion/spirituality, gender, gender identity, sexual orientation, marital/partnership status, language preference, socioeconomic status, immigration status or any basis proscribed by law. Participants violating these expectations may be asked to leave the event at the sole discretion of CLPHA. This applies to in-person, as well as virtual attendees.

If you see or experience harassment and you want to report the behavior, contact housingis@clpha.org.

Photography and Filming

Please note that filming and photography may be taking place at the Summit for promotional purposes. If you would prefer not to be in photographs or videos, please let the conference staff know on the day or contact our Communications Director, David Greet at dgreer@clpha.org.